

FIG. 1

Figure 2

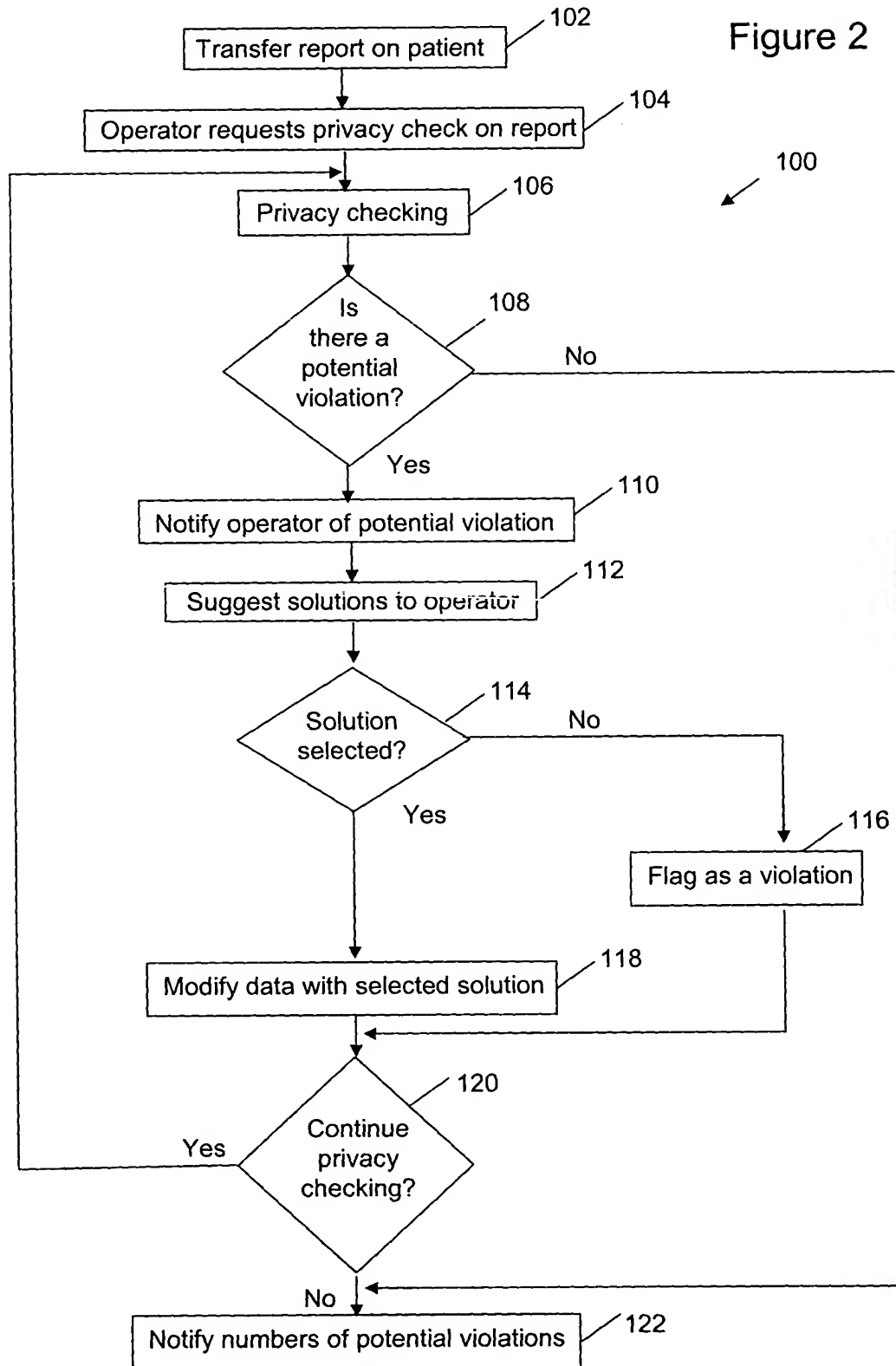
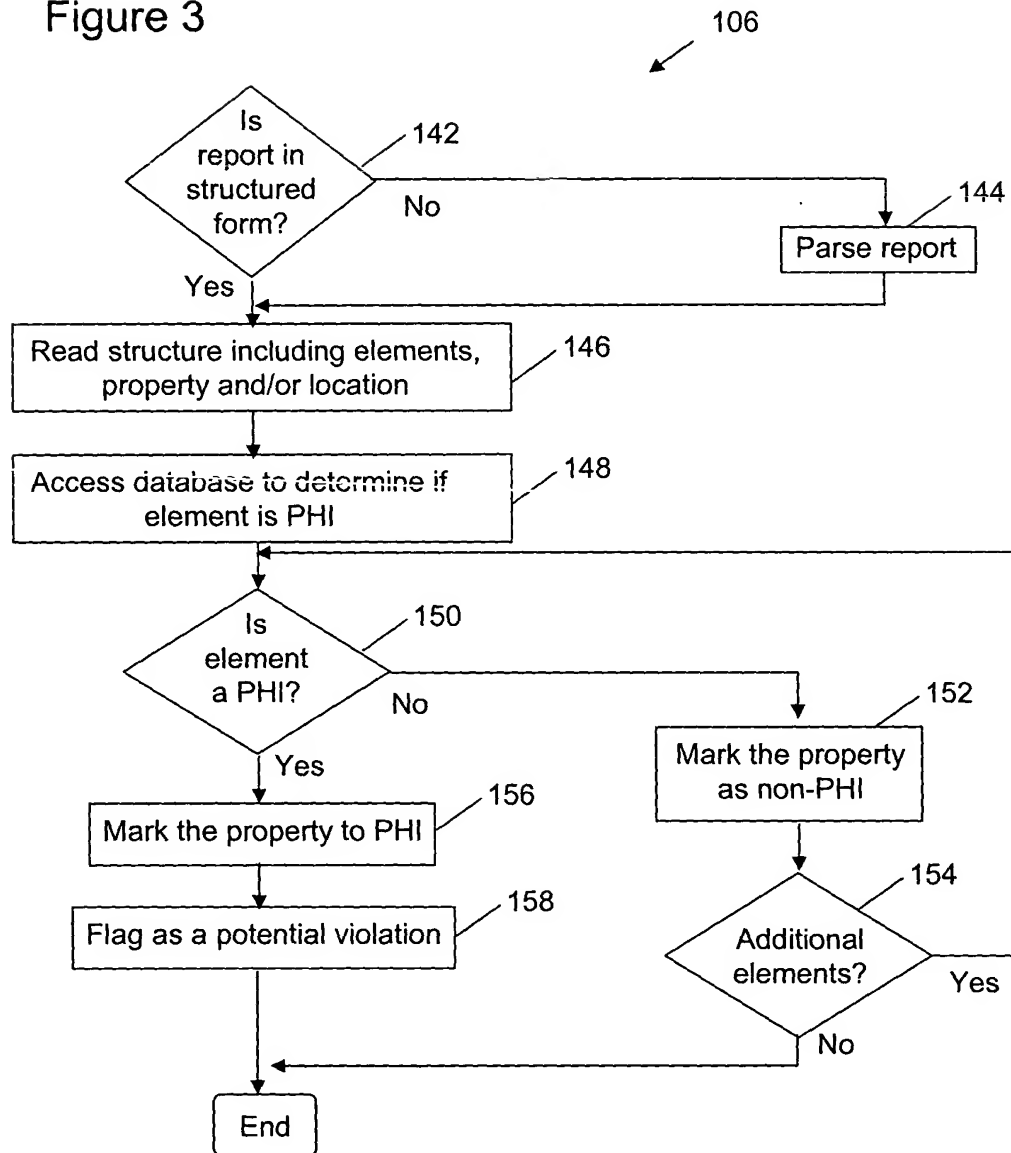


Figure 3



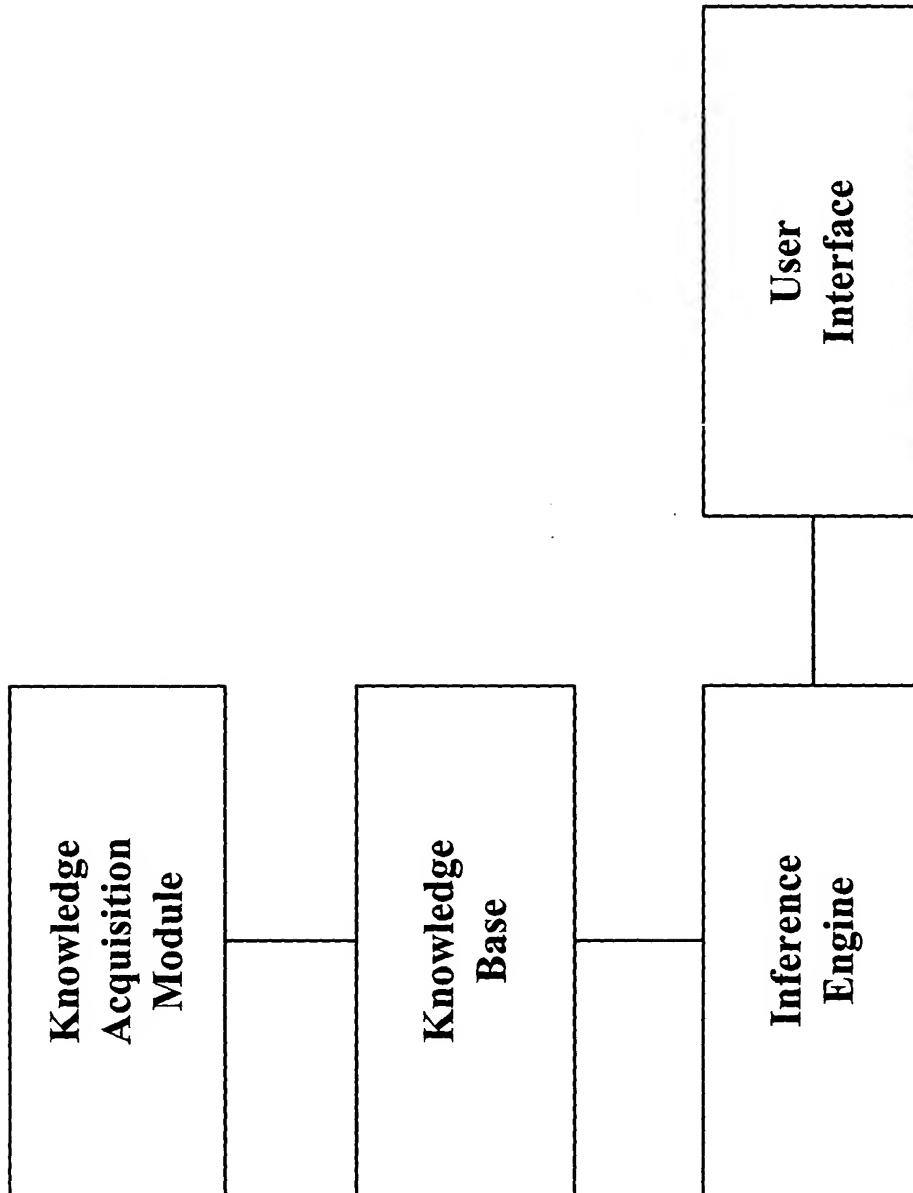


Fig. 4

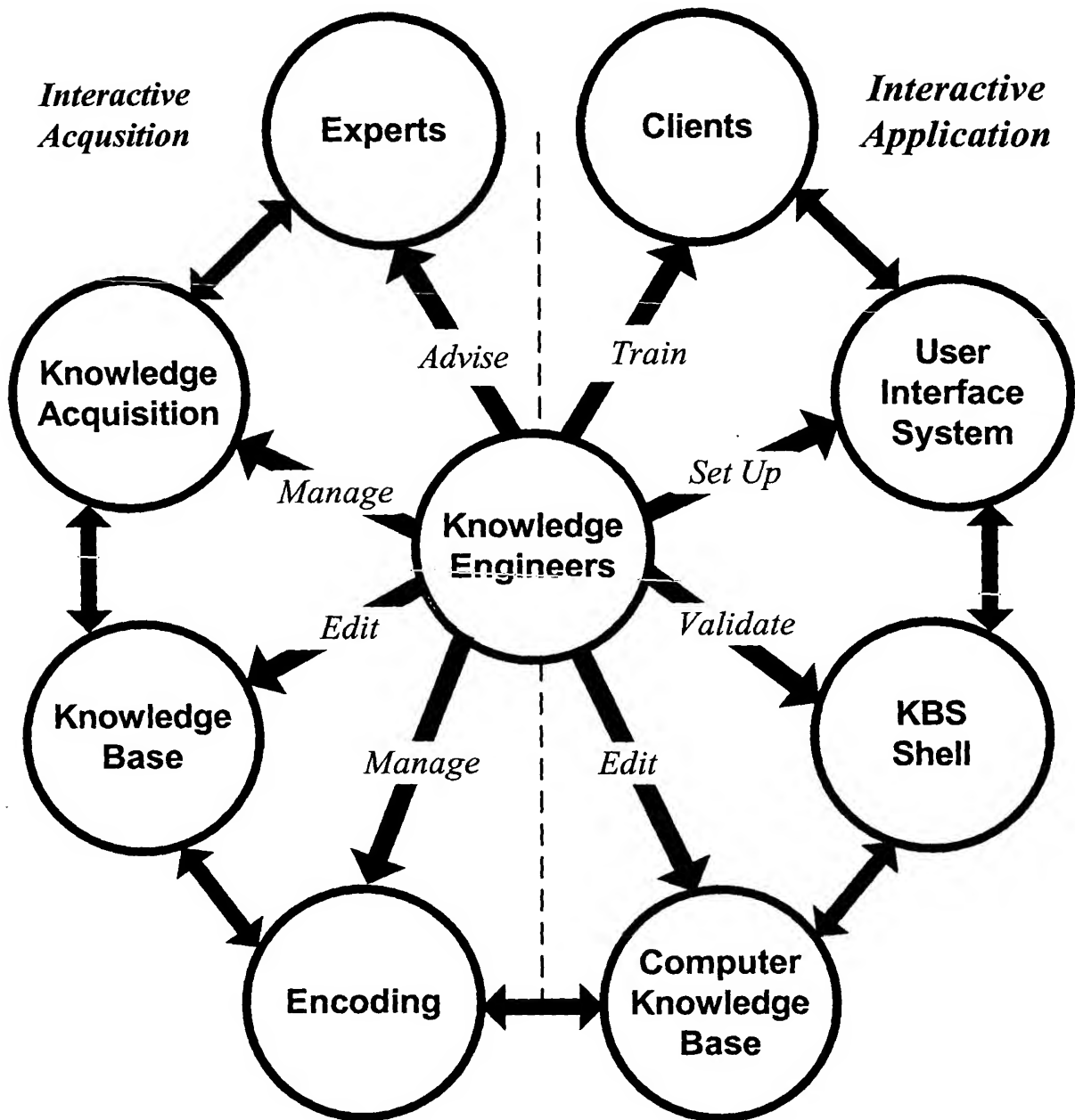


Fig. 5

VIEW ELIG RESPONSE		INSURED SUMMARY 01/18/2002 1516	
PYR NAME: BLUE CROSS		PLAN CD: 000	REL IND: 70
LAST NAME: SMITH FIRST NAME: ARLENE		SVC DT: 12/09/2001	
BIRTHDATE: 03/05/1953		SEX: F	SSN: 143-59-2204
ELIG RSN:		SRC:	STS: C
TYPE: INSURED NAME		BIRTHDATE SEX	ELIG START/STOP
MEMBER NO	DEP NO	GROUP NO	PLAN NO
? 1(S)*SMITH *DAV *10/02/1952 *M		YJC00012454017	
COV: ACTV COVERAGE		\$	%
MSG: ELIG BEGIN		12/01/200	
MSG: ELIG END		12/31/2003	
(PF13) RESPECIFY INQ	(PF1) ENR DTL	KEY IN NUMBER __ TO SELECT	
(PF14) ENR RESP DSPL	(PF2) VIEW REQUEST	& (PF4) ALL COVERAGE	
	(PF3) VIEW PYR DTL	& (PF5) RELATED COV	
(PF17) PRINT LIST	(PF10) INIT PYR ROST	& (PF11) VIEW INSD DTL	
HEVIDDOZWW			

Fig. 6

VIEW ELIG RESPONSE		INSURED SUMMARY 01/18/2002 1516	
PYR NAME: BLUE CROSS		PLAN CD: 000	REL IND: 70
LAST NAME: SMITH FIRST NAME: ARLENE		SVC DT: 12/09/2001	
BIRTHDATE: 03/05/1953		SEX: F	SSN: 143-59-2204
ELIG RSN:		SRC:	STS: C
TYPE: INSURED NAME		BIRTHDATE SEX	ELIG START/STOP
MEMBER NO	DEP NO	GROUP NO	PLAN NO
? 1(S)*SMITH *DAV *10/02/1952 *M		YJC00012454017	
COV: ACTV COVERAGE		\$	%
MSG: ELIG BEGIN		12/01/200	
MSG: ELIG END		12/31/2003	
(PF13) RESPECIFY INQ	(PF1) ENR DTL	KEY IN NUMBER __ TO SELECT	
(PF14) ENR RESP DSPL	(PF2) VIEW REQUEST	& (PF4) ALL COVERAGE	
	(PF3) VIEW PYR DTL	& (PF5) RELATED COV	
(PF17) PRINT LIST	(PF10) INIT PYR ROST	& (PF11) VIEW INSD DTL	
HEVIDDOZWW			

Fig. 7